



Trucker Tools Integration

Table of Contents

Introduction	3
What We Need From You to Set it up	3
Order Tracking From Transport Pro	3
See the Automated Updates in Transport Pro	5

Introduction

Transport Pro integrates with Trucker Tools to help you automate carrier tracking. Users can order the tracking directly from the Transport Pro system and will receive automatic updates into the TMS, eliminating the need to work from two separate systems. This guide will show you how to order the tracking, and how the updates work.

What We Need From You to Set it up

To get the integration set up, we will need:

- Your API Key
- Partner ID

Your Trucker Tools rep will provide these for you.

Order Tracking From Transport Pro

Once the integration has been enabled, you will see the Trucker Tools logo on the Track & Trace screen in Transport Pro. You can open up the Track & Trace window from either the Planned Loads or Dispatched Loads sections on the Freight Operations Dashboard.

Track and Trace

Load #3962 - Mount Juliet, TN to Madison, AL

Schedule Reminder

Missed Check Call

05/05/2025 14:40

Missed Stop

Mount Juliet, TN

Scheduled Date: Tuesday, 10/22/2024

ETA: 05/08/2025 11:52

Customer Tracking Requirements

REQUIRES 2 HOUR CHECK CALLS

Broker Carrier

AIA Carriers

E Town, KY

DOT: 123456 MC: 63211

TEXT MESSAGING

ADDITIONAL DISPATCHES

Internal Contacts

Terminal: ABC - ABC Freight

Booked by Kelly Frederick: 333-333-3333

Dispatched by Kelly Frederick: 333-333-3333

Previous Escalation Issues

Escalated	Reason	Deescalated
05/05/2025 14:39	Accident	05/05/2025 13:40

Ryder

CURRENT STATUS: At Shipper

NEXT STOP

Attn: Freight Payables

PO Box 55555

Mount Juliet, TN

CONTACT INFO

123@gmail.com

Scheduled: Tuesday, 10/22/2024

ETA: 05/08/2025 11:52

LOAD INFORMATION

UPDATE DISPATCH STATUS

ESCALATE ISSUE

UPDATE BOL, # PIECES, ETC

- Enter tracking note -

SAVE

test

Kelly Frederick - May 05 @ 13:40

ETA: 05/05 13:58 - 19 miles

Kelly Frederick - May 05 @ 13:35

test

Kelly Frederick - May 01 @ 12:33

test

Kelly Frederick - May 01 @ 12:33

Select Tracking Provider

DESCARTES MacroPoint

TruckerTools

Show Map

Show Locations

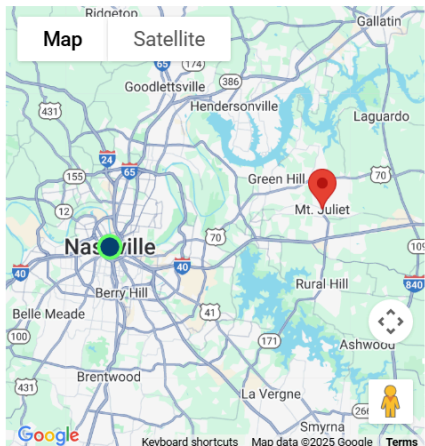
TruckerTools

TRUCKS + PARKING + CLOSURE

Last Location: Nashville, TN - May 05 @ 01:35 PM

Map

Satellite



When you click on the Trucker Tools logo, a small window will open and prompt you to enter the required information, and submit the tracking order. When ready, click the “Submit Order” button. As soon as you click submit, the order is successfully sent to Trucker Tools.

Track and Trace

Load #3962 - Mount Juliet, TN to Madison, AL

Schedule Reminder

Load Tracking Service

Tracking

TruckerTools

Load #

3962

Dispatch #

5191

Route

Mount Juliet, TN to Madison, AL

Driver Cell Phone #

5555555555

Phone Country

United States

Truck #

Trailer #

Note to driver

Submit Order

S: At Shipper

CONTACT INFO

123@gmail.com

UPDATE DISPATCH STATUS

UPDATE BOL, # PIECES, ETC

SAVE

Select Tracking Provider

DESCARTES MacroPoint

TruckerTools

Show Map

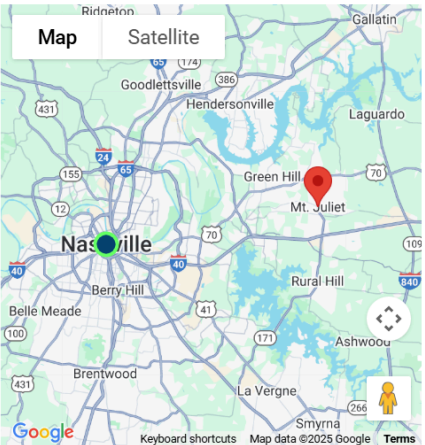
Show Locations

TRUCK PARKING

Last Location: Nashville, TN - May 05 @ 01:35 PM

Map

Satellite



Internal Contacts

Terminal: ABC - ABC Freight

Booked by Kelly Frederick: 333-333-3333

Dispatched by Kelly Frederick: 333-333-3333

Previous Escalation Issues

Escalated	Reason	Deescalated
05/05/2025 14:39	Accident	05/05/2025 13:40

test

Kelly Frederick - May 05 @ 13:40

ETA: 05/05 13:58 - 19 miles

Kelly Frederick - May 05 @ 13:35

test

Kelly Frederick - May 01 @ 12:33

test

Kelly Frederick - May 01 @ 12:33

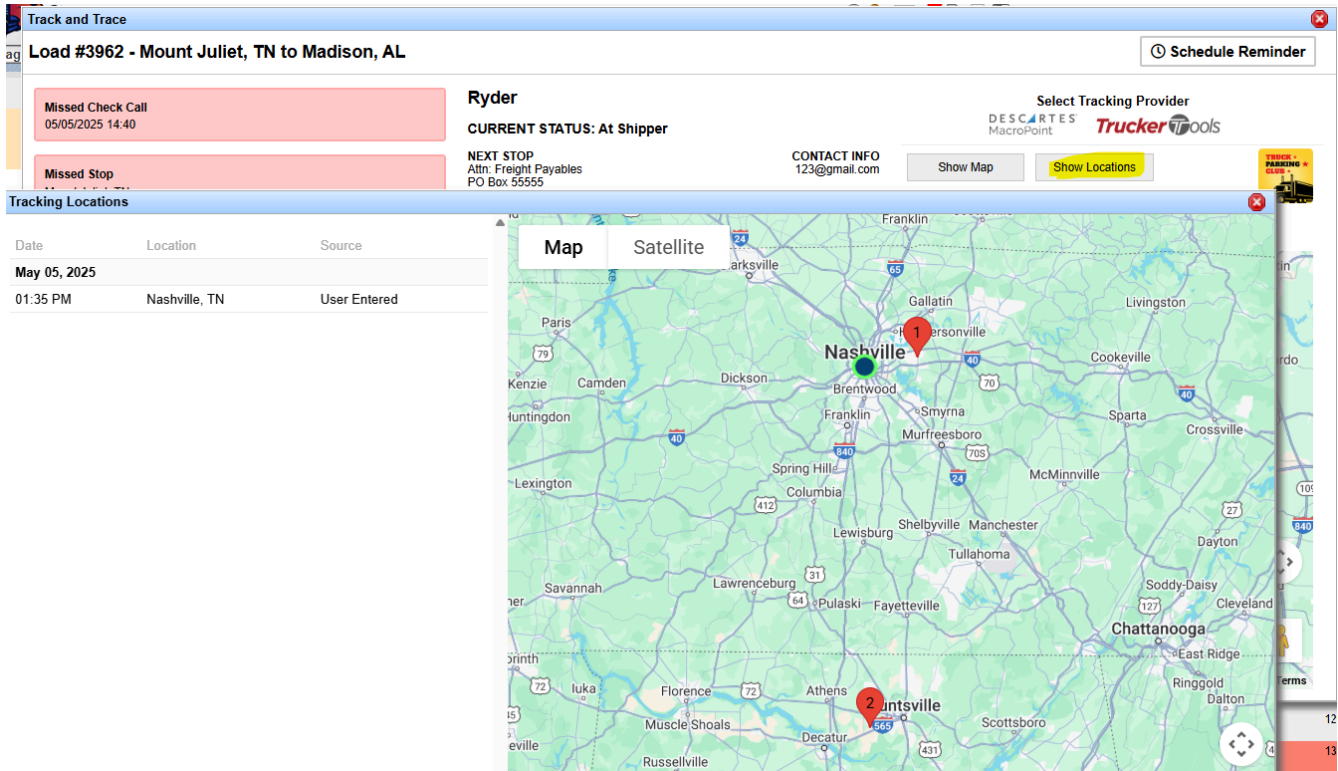
TransportPro – Trucker Tools Integration

4

See the Automated Updates in Transport Pro

Now that the tracking has been requested, and as soon as the carrier accepts the request, the tracking begins. By default, location updates flow in automatically into Transport Pro every 15 minutes.

You will see these updates flow into the Track & Trace window, where you can view the pings on the map, or you can click the “Show Locations” tab to view the updates in a list format.



Track and Trace

Load #3962 - Mount Juliet, TN to Madison, AL

Ryder

Current Status: At Shipper

Next Stop: Attn: Freight Payables
PO Box 55555

Contact Info: 123@gmail.com

Select Tracking Provider: DESCARTES MacroPoint, Trucker Tools

Tracking Locations

Date	Location	Source
May 05, 2025		
01:35 PM	Nashville, TN	User Entered

Map **Satellite**

Location updates will also be displayed in the “Last Location” column in the Planned and Dispatched Loads sections of the Freight Operations Dashboard.

Dispatched Loads (102)															Filter Results [Show All]				
[0] = 1 2 3 4 5 = [6]	Load	Status	Dispatched	Tractor	Trailer	Shipper	Origin	Destination	Terminal	Pickup Date	Delivery Date	Next Action Date	Check Date	Miles	Commodity	Last Location	ETA	Print Results - View Freight Map	Manage
	3968	Dispatched	Ramsey Smith	1104A	555	KK Shipping Plus	Mount Juliet, TN	Madison, AL	ABC	10/28/2024	10/29/2024	10/28/2024 00:00		129			05/08 12:15 0 miles		
	3962	At Shipper	BC A1A Carriers			KK Shipping Plus	Mount Juliet, TN	Madison, AL	ABC	10/22/2024	10/23/2024	10/23/2024 00:00	05/05/2025 14:40	128	A/C Units	Nashville, TN	05/05 12:15 0 miles		
	3942	At Shipper	Ramsey Smith	1104A	3774	KK Shipping Plus	Mount Juliet, TN	Madison, AL	ABC	09/20/2024 11:31	09/21/2024	09/21/2024 00:00	05/07/2025 15:59	128	FAK	Nashville, TN	05/07 15:59 0 miles		
	3897	Dispatched	BC A1A Carriers			KK Shipping Plus	Mount Juliet, TN	Madison, AL	ABC	08/20/2024	08/21/2024	08/20/2024 00:00		129	FAK		05/08 12:15 0 miles		
	3896	Dispatched	BC A1A Carriers			KK Shipping Plus	Mount Juliet, TN	Madison, AL	ABC	08/13/2024	08/14/2024	08/13/2024 00:00		131			05/08 12:15 0 miles		
	3901	Dispatched	BC A1A Carriers			TEC WAYNE COMPANY	Fontana, CA	Linden, NJ	KK	08/06/2024 08:00 - 12:00	08/08/2024 before 12:00	08/06/2024 08:00		2759.52	FAK		05/08 12:15 0 miles		

If you have any questions, or would like to get this integration started, please contact our technical support team at support@transportpro.net.