



Samsara Routing & Document Integration



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Introduction

Transport Pro integrates with the Samsara routing and document workflows. This integration allows operations users to send the dispatch information to drivers in the Samsara app, the drivers can then accept the load, update their own dispatch status, and send paperwork directly to the load in Transport Pro.

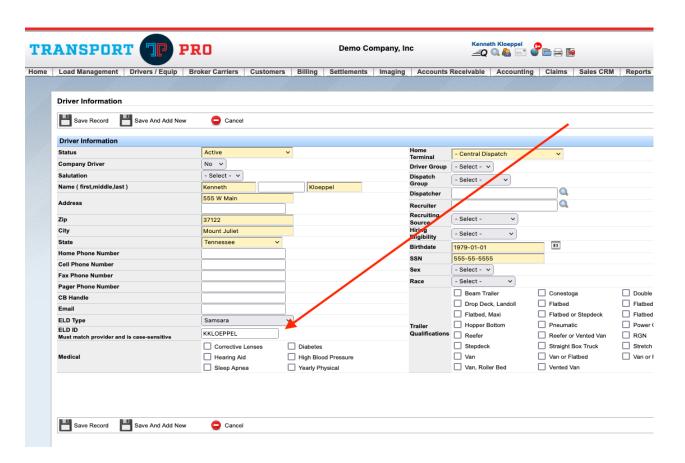
Additionally, we have the ability to set up messaging, pull over the locations, and hours of service (HOS) in real time, and can pull over odometer readings for Transport Pro customers using the preventative maintenance module.

If you are new to Transport Pro and Samsara, and are starting the integration from scratch, please reach out to our technical support team by emailing support@transportpro.net.

Setup in Transport Pro

In order for this integration to work, the very first thing you must do is set up your driver profiles in Transport Pro accordingly. You will need to select "Samsara" from the "**ELD Type**" drop-down menu, and then enter the driver's username in the "**ELD ID**" field. The ID is the username that the driver uses to log into the Samsara app, and is case-sensitive.

Once you have entered this information, save the record.

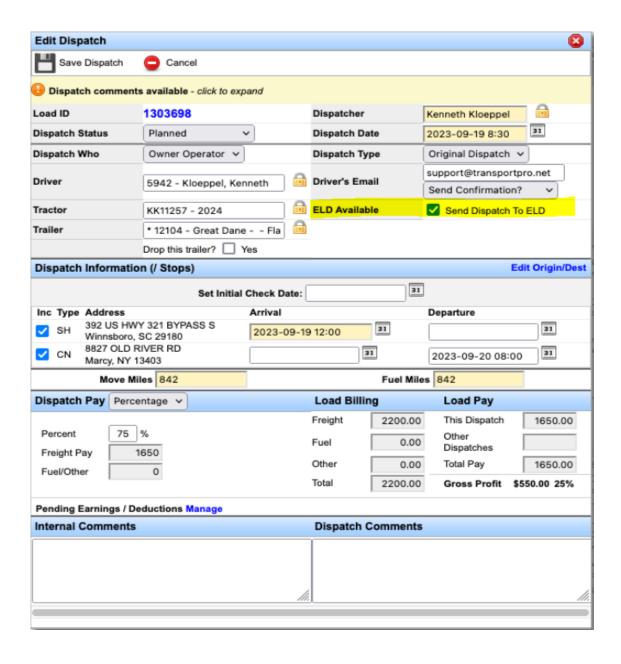




Send the Dispatch Information from Transport Pro

Completing the setup of your driver profiles in Transport Pro activates an option for you on the dispatch screen in Transport Pro. Now when you dispatch your drivers, you will see an option on the dispatch record to "**Send Dispatch to ELD**." Check this box, and save the record. This action effectively sends the dispatch information to the driver in Samsara app.

NOTE: Only the dispatch/route information is sent to the Samsara app; it will not include the pay information. If you wish to send the dispatch AND the pay information to owner operators, then you can send the PDF via email in addition to sending the basic route information to the app.

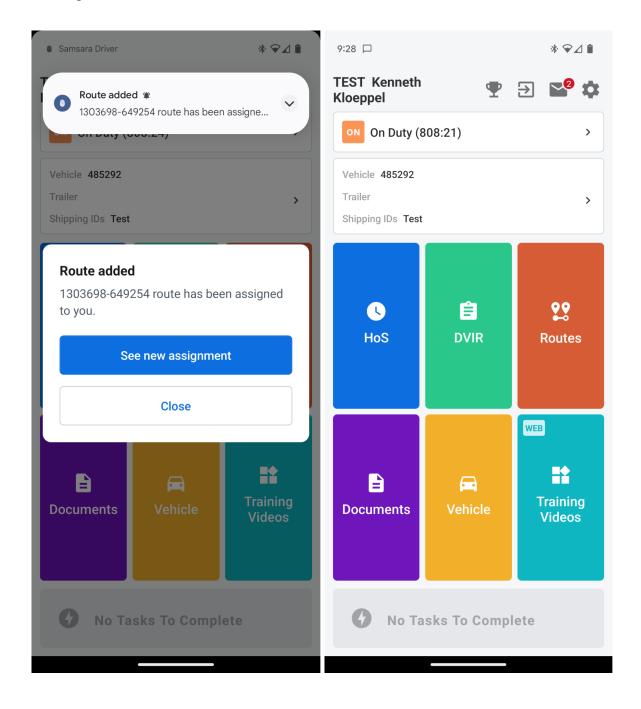




How the Driver Will Navigate the Dispatch Workflow in the Samsara App

Once you have selected to send the route information to the driver's ELD, the driver will see a screen that looks like the screenshots below when they open their Samsara app.

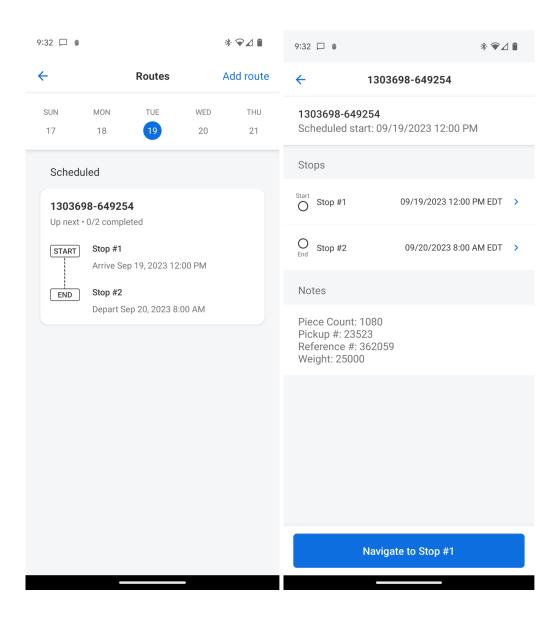
The driver will receive a notification that a new route has been assigned. The driver can either click "See New Assignment," or click on the orange "Routes" button in the Samsara app to see the assignment.





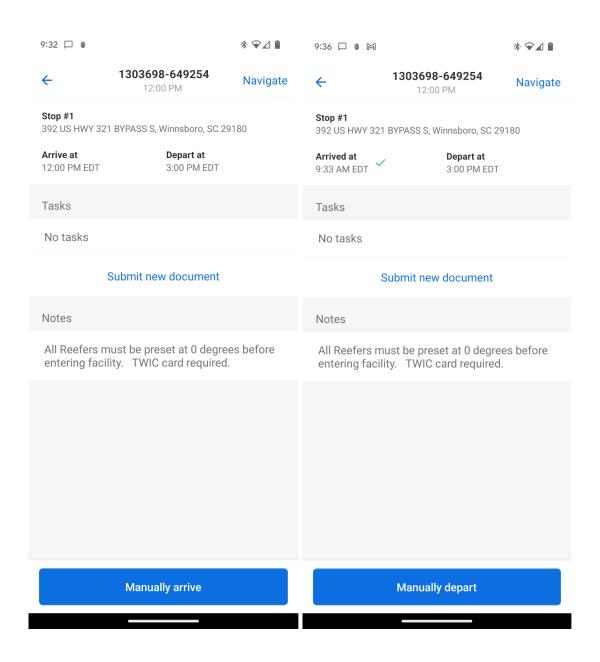
When the driver clicks to view the details of the assignment, it will look like the following screenshots below inside of the Samsara app.

NOTE: Any "special instructions/directions" or "HOT Comments" that have been entered on the load inside of Transport Pro **WILL** transfer to the app for the driver to see.





The blue buttons at the bottom of the screen in the Samsara app prompt the drivers to log their arrival and departure at each stop.





How the Status & Location Updates Appear in Transport Pro

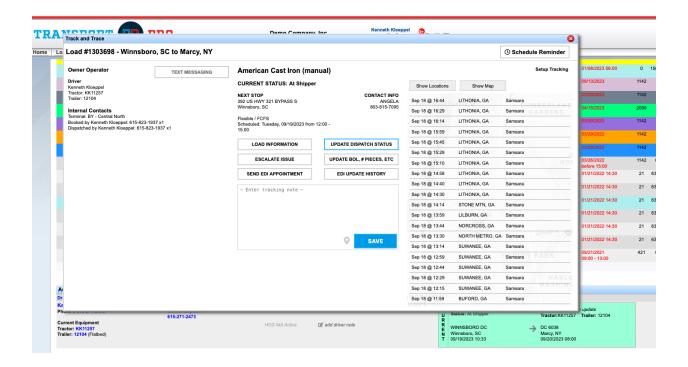
As the drivers log their arrival and departure at each stop inside of their Samsara app, that will automatically communicate back to Transport Pro, and you will see that reflected in the dispatch status and in/out times of the shipment inside of your Transport Pro system.

You should also see the location pings updating in your Transport Pro system when a driver is in transit..

Both the dispatch status and location updates will show on your Freight Operations Dashboard as well as in the Track & Trace window in Transport Pro.

NOTE: The user responsible for entering the load will need to make sure that each stop has in/out times entered. These dates/times cannot overlap.



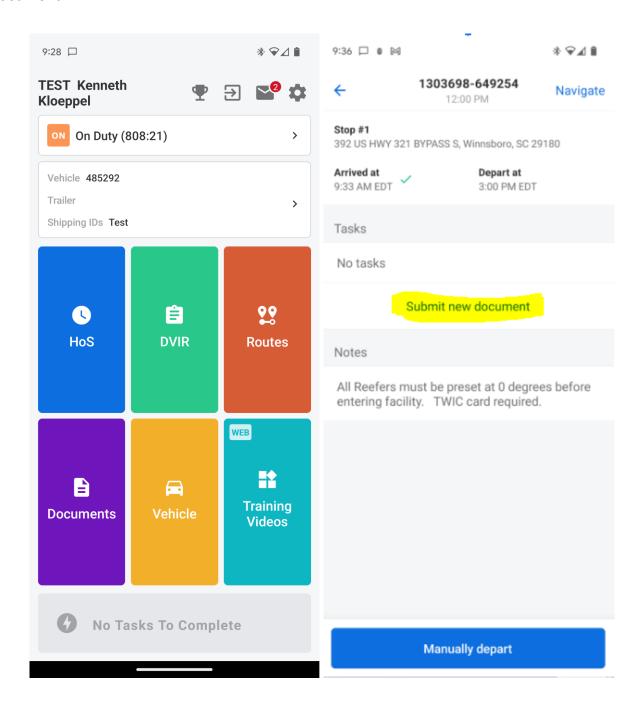




How to use the Samsara Document Indexing Integration

In addition to the dispatch workflow, drivers also have the ability to send their paperwork directly to the load in Transport Pro, eliminating the need for a back office staff member to manually index the paperwork to each shipment.

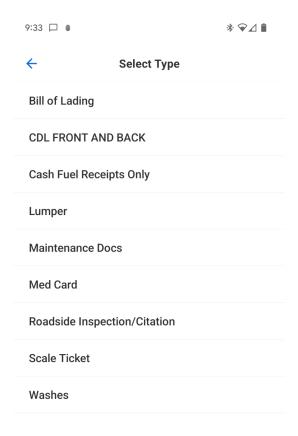
The driver can click on the purple "**Documents**" button inside of the Samsara app to begin uploading documents. There is also a link inside each shipment in the app to "submit new document."





The driver will then be prompted to take a picture of the document.and to label the document accordingly. The driver will see a list of document types to choose from in their app.

NOTE: The document type selected in the Samsara app **MUST** match the document type in Transport Pro. Administrators should have the ability to manage document types in the Samsara app if needed.



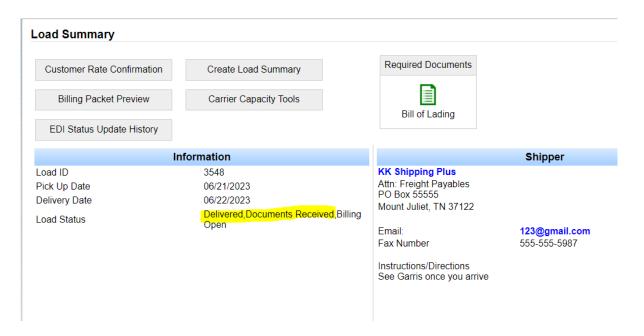


Once the driver selects the document type, they will be prompted to enter the **Transport Pro Load ID** and then click "**Submit**."

This will effectively upload the document(s) to the appropriate load inside of your Transport Pro system, and your billing person should now be able to see that the documents for the load have been received, so they can begin their billing process.

NOTE: In the case that the driver accidentally mislabels a document or there is a mismatch in the doc type name, the documents will pull into Transport Pro's Imaging module, where a back office user will be able to review and index the documents correctly.

It's best practice to check the Imaging module on a daily basis for any documents that may have come over mislabeled. These images can be found under Imaging>Image Indexing.



If you have any questions about this integration, or would like to request this integration to be set up for your operation, please let us know by emailing our support team at support@transportpro.net.