

TRANSPORT PRO

Generate and Send a Billing Statement: Enterprise



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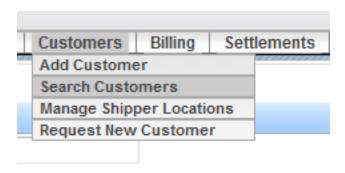


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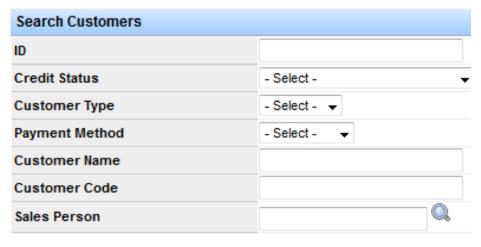
Generate and Send a Billing Statement

Transport Pro allows you to generate billing statements and send them to customers by emailing, printing or pushing the statement to the imaging module. When you generate the statements, the system automatically converts the file to a PDF in preparation to bill the customer. Below is a step-by-step guide that shows you how to generate and send a billing statement.

1. Follow the path in the menu Customers>Search Customers.



2. A window will appear that allows you to search for specific customers based on the criteria you filter. Once you enter the desired information, click Search.

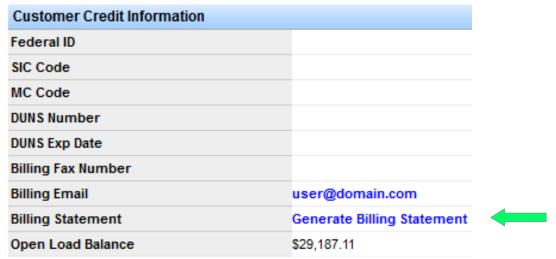




3. When you click Search, a list of customer accounts will generate. To view details on a specific customer as well as generate and send billing statements, click on the ID link.



4. When you click on the ID link, a Customer Summary window will open. Scroll down to the Customer Credit Information section and click on the Generate Billing Statement link.

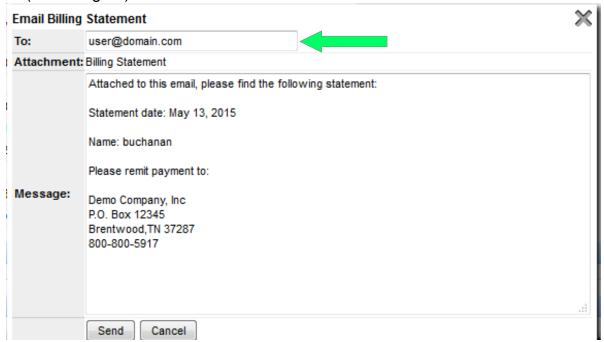


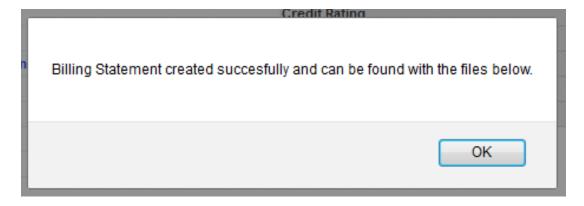
5. When you click on the Generate Billing Statement link, a drop-down list appears and gives you the option to print, email or push the statement to imaging. Click on your preferred method.



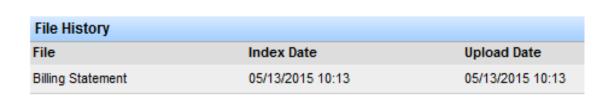


NOTE: If an email address is entered in the Billing Email field (this field is located in the Customer Credit Information section directly above the "Generate Billing Statement" field), this email address will automatically populate when you choose the Email option. If you choose to email a customer, double check the information and if it is correct, click Send. If you choose to push the statement to imaging, a message will pop up letting you know that the billing statement has been successfully created (bottom figure). Click OK.





Once you click OK, you can find the Billing Statement in the File History section at the bottom of the page.

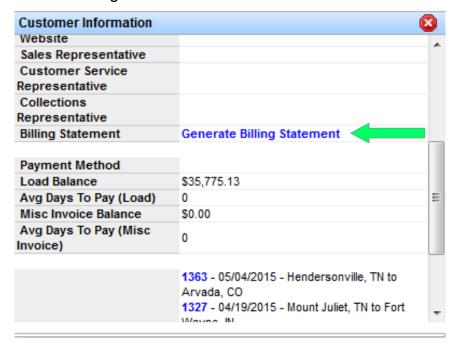




NOTE: You can also generate and send billing statements by following the path in the menu A/R>Reports>AR Aging Reports. Click on the specific customer you wish to bill.



Once you click on the customer's name, a Customer Information window open. Scroll down and click on the Generate Billing Statement link.



Once you click on the link, the same Print, Email and Push to Imaging options appear in a drop-down list. Choose the desired option.