Carrier Onboarding

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Introduction

If you have a subscription to DAT CarrierWatch® or SaferWatch™, Transport Pro can integrate with either of these services to power the carrier onboarding tool in Transport Pro. With this feature, carrier compliance teams can add new carriers to the system with a couple clicks. If you would like to set up an integration with either of these services, or you have any questions about carrier onboarding, please contact our technical support team at support@transportpro.net

How to Onboard a Carrier

Once our technical support team has set up the integration with either DAT CarrierWatch or SaferWatch, you'll be able to use the carrier onboarding tool in Transport Pro.

To onboard a new carrier, go to Broker Carriers>Carrier Onboarding. Enter either the carrier's DOT or MC Number and click "Search."

The system will pull the carrier's info from the service provider you are integrated with, prompt you to review the information and ask you if you want to add the carrier to Transport Pro. Select "Yes" or No."

If you select "Yes" to onboard the carrier, the system will prompt you to enter the carrier's Federal ID. Enter the Fed ID and click "Save."

NOTE: The Federal ID is the only required field you must fill out in order to save the record. However, you can add/edit some of the other information here as well if needed before saving the record.

Once you click "Save," the carrier record is created in Transport Pro, and you will be redirected to the Broker Carrier Summary screen. From here, you can review or edit the record. As long as the carrier is in an "Active" status, they are ready to be dispatched.

If you have any questions about the carrier onboarding tool in Transport Pro, please contact our support team at support@transportpro.net.