



Book Now



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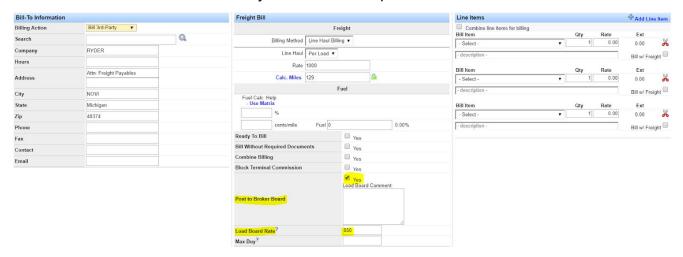


Introduction

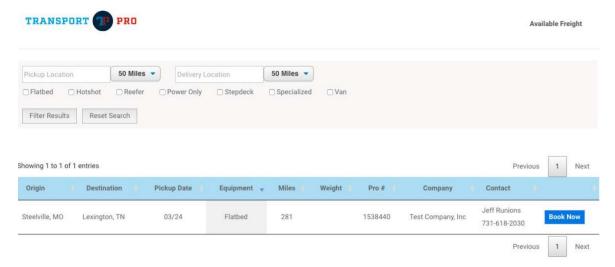
Transport Pro offers a tool called Book Now, which allows carriers to book available loads online. If you wish to activate this feature, please let our technical team know by emailing support@transportpro.net. When this service is activated, your available loads will be searchable directly from your company website with a "Book Now" button beside each load.

How to Save the Load in Transport Pro

In order to push the load to your "Available Loads" board on your website with the "Book Now" button enabled for the load, you **MUST** check the "Post to Broker Board" option **AND** enter a "Load Board Rate" on the load entry screen in Transport Pro.



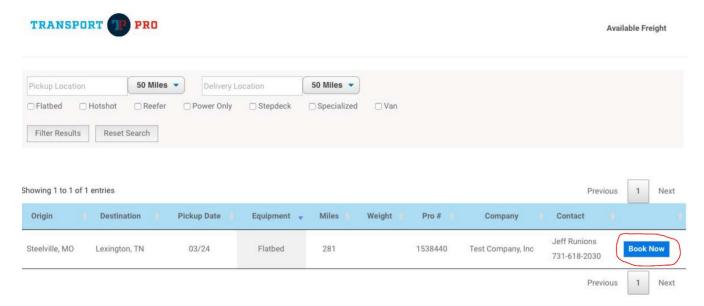
When you click to save the load, it will show as an "Available Load" in the TMS (as it normally does) and it will post to your website with the "Book Now" button enabled.



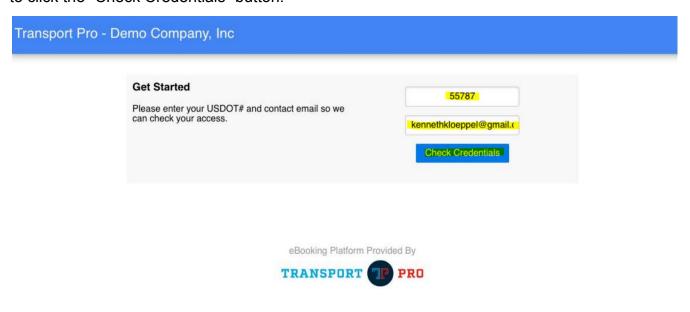


How Carriers Book Loads Online

From your Available Loads board on your website, carriers can click the "Book Now" button beside the load they wish to book.



When the carrier clicks the "Book Now" button they will be redirected to a screen that prompts them to enter their DOT number and email address. After entering the information, they need to click the "Check Credentials" button.

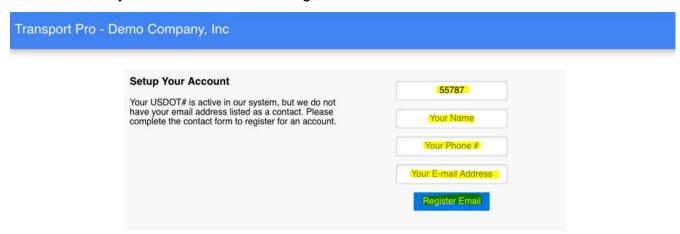




Transport Pro will search to see if the carrier is active in the TMS. If the system finds that the carrier does not have an existing record in the TMS, then you will first have to onboard that carrier as you normally would. The carrier **MUST** be set up in the system and be **ACTIVE** in order to book a load.

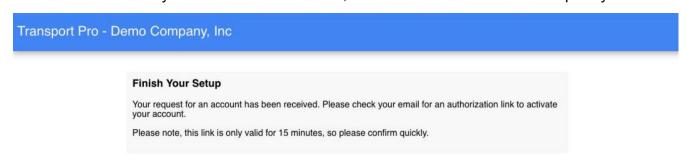
The system may find, for example, that the carrier does have an active record in Transport Pro, but the carrier's email may not be on file, or the email that the carrier entered may not match what is on file. In this case the system will prompt the carrier to verify their email before they can book the load.

The carrier will be prompted to fill out a little more information. After entering the required information, they will need to click the "Register Email" button.



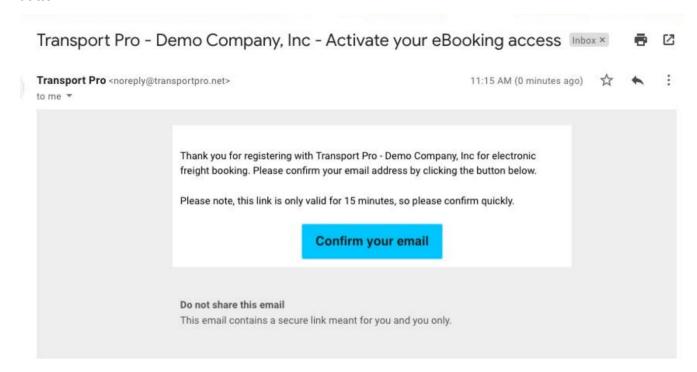
Once the carrier clicks to register their email, they will receive a notification that their request for an account has been received, and will be directed to check their email for the verification link.

NOTE: The link is only available for 15 minutes, so the carrier will need to act guickly.

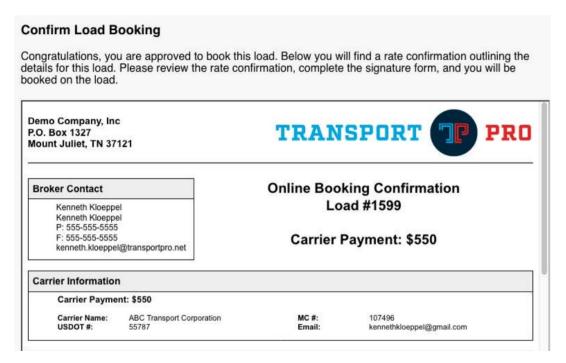




The carrier will receive the following email, and will need to click the "Confirm Your Email" button.

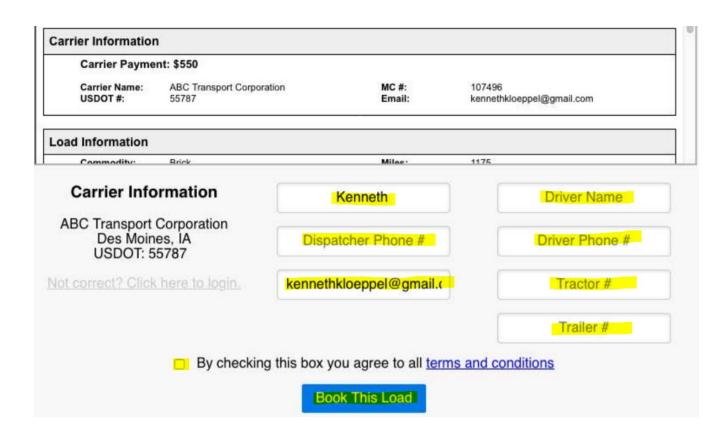


When the carrier clicks the "Confirm Your Email" button, they will be presented with the load details. The carrier will need to review the details and complete the signature form to book the load.





The carrier will need to complete the signature form and check the terms and conditions box. Then they will need to click "Book this Load."



The carrier will receive a load booking confirmation.

Load Booking Confirmation

You have been booked on the Load #1599. You will receive an email confirmation and someone from our carrier team will be contacting you to confirm load specifics.

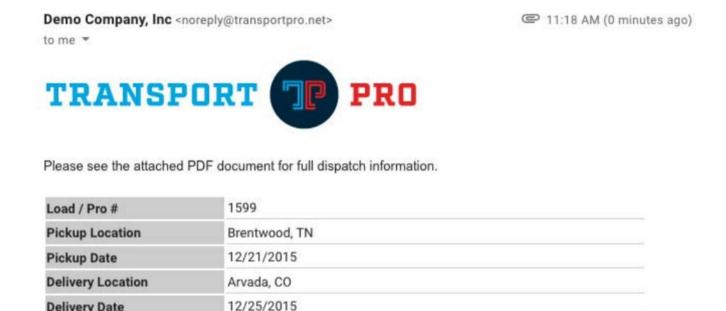
If you have any questions, please contact:

Kenneth Kloeppel 555-555-555



The carrier will then receive an email with the official rate only confirmation.

NOTE: If you are using our e-Signature platform, we can also send an electronic signature request. For more information on how our e-Signature tool works, click here. If you would like to activate the e-Signature feature, please alert the technical team at support@transportpro.net.



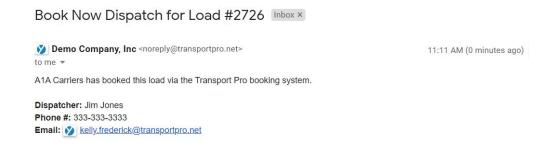
Managing e-Booked Loads in Transport Pro

Kenneth Kloeppel

555-555-5555

When a carrier uses the Book Now option to book a load online, the order taker on the load in Transport Pro will receive an email notification.

kenneth.kloeppel@transportpro.net



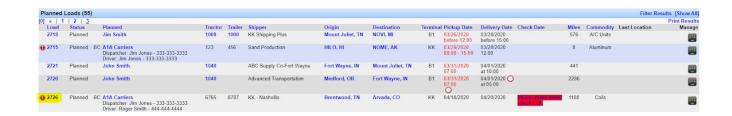
Delivery Date Dispatcher

Dispatcher Phone #

Dispatcher Email



The load will become a "Planned" load and live in the "Planned Loads" section of the Freight Ops Dashboard. Therefore, the load will no longer be "Available." There will be a small icon out to the left of the load ID on the dashboard to alert you that the look was booked using the e-booking platform. When you roll your mouse over the icon, it will read "Dispatched via Transport Pro carrier booking page." Then, you can dispatch the load whenever you're ready.



If you have any questions about the Book Now feature, or would like to activate this in your installation, please reach out to the technical team at support@transportpro.net.