Active Capacity

Table of Contents

Introduction

Transport Pro provides a unique tool for broker customers called Active Capacity. This feature helps brokers by automatically matching available trucks to available loads in Transport Pro. This guide details how the system finds this available capacity and alerts dispatch users. If you have any questions about this feature, please reach out to our technical support team at support@transportpro.net.

Access the Active Capacity Tool

The Active Capacity tool in Transport Pro is accessible directly from the Freight Operations Dashboard. There is a column in the "Available Loads" section called "Active Capacity."

You can click on the truck icon in this column to view the available capacity that the system has found and matched to your available loads.

NOTE: You may notice that some of the trucks are green, while others are grayed out. The color of the icon is triggered by the age of the latest truck posting that matches that load. For example, if there is a green truck, it means that available capacity has been matched to the load within the last hour. If the truck is grayed out, it means that the available capacity the system found for that load is more than an hour old. But, just because it's grayed out doesn't mean there are no matchings, so be sure to click the icon regardless and view the active capacity.

When you click on the truck icon to view the active capacity, a window will open and show you the results in a list. You'll be able to review pertinent information such as age of the truck posting, the carrier name, dispatch contact, date available, and more.

NOTE: You may notice that some of the carrier names in the list show as blue hyperlinks, while others show as normal black text. If the carrier name shows as a hyperlink, it means that the carrier has an existing record in Transport Pro, so you have probably used them in the past. If the carrier name is not a hyperlink, it means that the system matched a carrier that doesn't currently have an existing record in the system.

The next section will explain how the system finds active capacity.

How the System Finds Active Capacity

Transport Pro looks to three things to determine if there is active capacity for any given available load that you have in Transport Pro. These items are: carrier offers, current dispatches, and the Transport Pro Exchange. The sections below break out these three items in more detail.

Carrier Offers

Users can record carrier offers for any available loads via the freight operations dashboard. This tool is located next to the "Active Capacity" column.

NOTE: You may notice that the numbers in this column are different. For example, you may see a "2" or a "0." This number tells you how many carrier offers you have recorded for that available load.

To record a carrier offer, click on the hyperlinked number in the "Carrier Offers" column. A window will open and prompt you to record the offer. You'll see that at least the offer amount is required, but you can enter other applicable information as needed. Be sure to click "Save Offer" to record that carrier offer, which will update that number on your dashboard.


NOTE: You'll notice that in addition to seeing some of the general load information, this window will also show you a breakdown of your buy averages, so you can see over various time frames what your average, best and worst buy rates have been in the past for that lane.

Also note that if you have a subscription to DAT RateView, we can integrate with that service. If the integration is set up, then you will also see a section on this carrier offers screen that shows you the DAT contract and spot rates. If you have a DAT RateView subscription, and would like to integrate the service with Transport Pro, please alert our technical support team at support@transportpro.net.

Current Dispatches

In addition to carrier offers, the active capacity tool will also automatically look to all of your in-transit loads in Transport Pro. The system will search your dispatched loads (in a loaded status or beyond) and if it detects that there is a carrier within a 100-mile radius of where your available loads are originating, it becomes available capacity.

The Transport Pro Exchange

The Transport Pro Exchange is our internal load board, and is exclusive to Transport Pro subscribers. We have many customers posting their available trucks to the exchange. Similarly to how the system searches your dispatched loads for available capacity, it will also take any trucks posted to the exchange into account. The system will search available trucks posted within a 100-mile radius of where your available loads are originating to find matches.
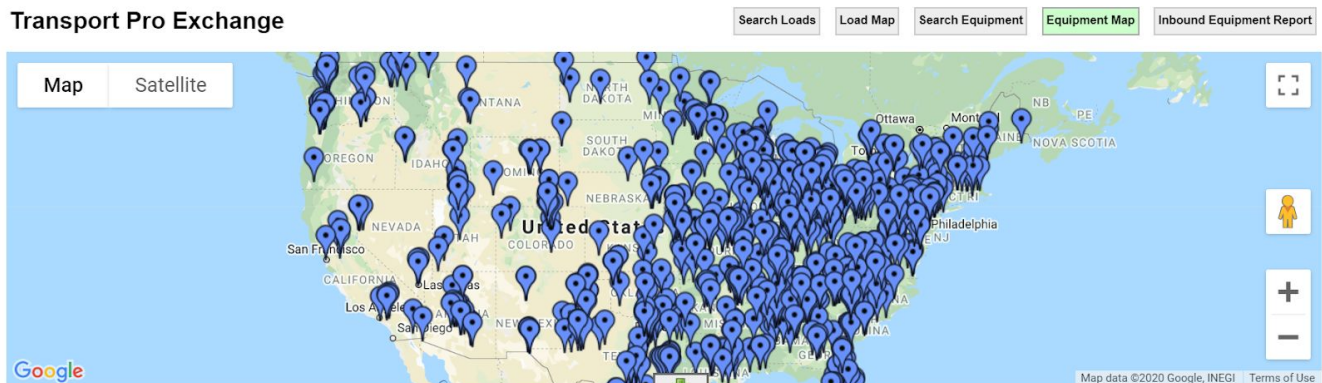
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