



# Accounts Receivable (AR): Cash Receipts



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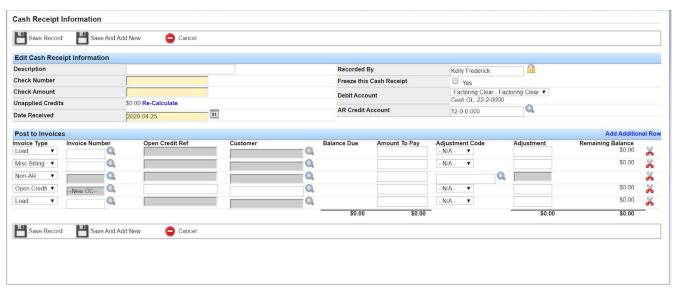
#### Introduction

Transport Pro allows you to record payments against open invoices via the cash receipts module. This guide shows several different scenarios. If you have any questions about cash receipts, please contact our technical support team at <a href="mailto:support@transportpro.net">support@transportpro.net</a>.

#### **Add Cash Receipts**

In order to record payment against your loads/open invoices in Transport Pro, you must add a cash receipt. This section will show a few different examples of recording cash receipts, such as short payments and open credits. The cash receipts system also feeds the customer credit check system. So if you want the TMS to automatically track your customers' credit limits and flag you accordingly when a customer is nearing, or has exceeded their credit limit, you must use the cash receipts system.

To add a cash receipt, go to AR>Cash Receipts>Add Cash Receipt. Below is a screen shot of the cash receipt entry screen as well as an explanation of each field.



#### **Explanation of Fields:**

\*Yellow fields are required.\*

**Description**: You can give the cash receipt a description if you'd like, but it is not required.

**Check Number**: Enter the check number for the payment received. If it is a wire transfer, enter "1."



**Check Amount**: Enter the check amount/amount received.

**Unapplied Credits**: This is the check amount. As soon as you enter the check amount and click out of that field, the unapplied credits will calculate.

**Date Received**: This is the date you received payment. This field will default to the current date, but you can change the date if needed.

**Recorded By**: This is to show who recorded the cash receipt. The name of the user adding the cash receipt will be auto-inserted, but you can click the lock icon and then change the user if needed.

**Freeze this Cash Receipt**: If this box is checked it will prevent you from posting the cash receipt.

**Debit Account**: This is the account you wish to debit when the cash receipt is posted. This drop down list looks to the checking accounts you have set up in the system, and can be defaulted here upon setup.

**AR Credit Account**: This is the account you wish to credit when the cash receipt is posted. By default the system is set up to hit the AR Trade GL account. If you would like the system to default to a different GL account, please consult with your accountant.

**NOTE**: If you are unsure of which debit/credit accounts to hit here, please consult with your accountant. Checking accounts are managed under Accounting>Checking Accounts>Checking Accounts>Add/Search Checking Accounts. The GL accounts are tied to the system's chart of accounts, which can be reviewed by going to Accounting>Chart of Accounts>Search Chart of Accounts. You also have the ability to edit the chart of accounts.

**Post to Invoices**: The bottom half of this form is where you apply the payment (i.e. unapplied credits).



**Invoice Type**: You have four options in this drop down menu:

**Load**: Apply the payment against a load.

**Misc Billing**: Apply the payment against a misc invoice.

**Non-AR**: Apply the payment directly to a general ledger (GL) account.

**Open Credit**: If overpayment is made, the balance can be applied to an open credit.

This next section will show how to add the cash receipts against all four invoice types as well as show how to record a short payment, and how to manage the adjustment codes.

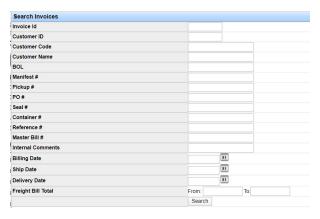
#### Apply a Cash Receipt Against a Load

Once you have entered all of the required information in the top half of the form, you need to select which load(s) to apply the payment against. The invoice type defaults to "Load" and you want to make sure this option is selected.

Enter the invoice number (the invoice number is the Transport Pro load ID). If you know the Transport Pro Load ID, you can simply type the ID in the "Invoice Number" field, and the system will auto-insert the customer information as well as the balance due and amount to pay. If you are unsure of the load ID, or perhaps you need to apply the payment against several loads, then you can search for open invoices by clicking the magnifying glass next to the "Invoice Number" field.



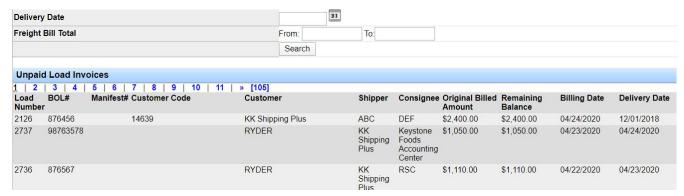
When you click on the magnifying glass, a "Search Invoices" window will open. You can use the filters to search for specific open invoices, or you can simply click "Search" to bring up a list of all open invoices.



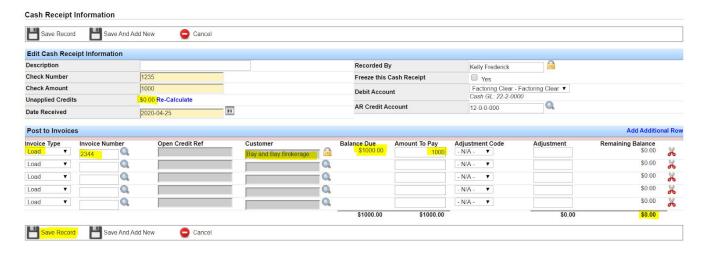


Once you click "Search" a list of open invoices will generate. Click anywhere on the row of the invoice you wish to insert on the cash receipt. If the payment is going against several loads, you can click on all applicable rows to auto-insert the information on the cash receipt.

**NOTE**: There is a limit of applying payment to 100 loads per cash receipt. If you are trying to apply a payment against more than 100 loads, then you will have to do it in batches.



Once you select the open invoices, the system inserts the customer, balance due and amount to pay. The system also auto calculates the remaining balance. In this first example, the balance is \$0 and all of the unapplied credits have been applied, so the cash receipt can be saved.



### Overpayments/Applying Balances to an Open Credit

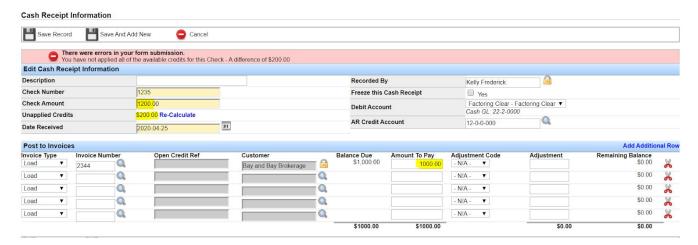
In the case that an overpayment is made, the balance can be applied to an open credit. Once you save the overpayment as an open credit, the next time you apply a cash receipt for that customer, the system will alert you that an open credit is available to apply.





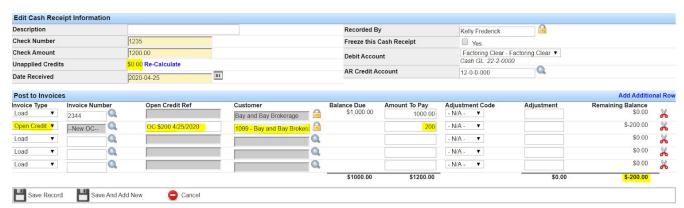
First, apply the payment against the load(s) as shown in the previous section. The overpayment amount will be reflected as unapplied credits. If you try to save the cash receipt without applying all of the credits, the system will give you an error.

In the example screenshot below, the check amount is \$1200, but the load balance is only \$1000, an overpayment of \$200. You can record the \$200 as an open credit, and apply that open credit for the customer at a later time.



To record an open credit, you will select "Open Credit" from the "Invoice Type" drop down after applying the payment to your load(s).

When you select "open credit" the invoice number field will become grayed out. You will then make a note in the "Open Credit Ref" field, which can be whatever you want, tag the correct customer record, and enter the amount of the open credit (i.e. unapplied credits). When you do this, the system will auto-calculate the remaining balance to reflect the open credit. Then save the record.



Whenever you wish to apply the recorded open credit, you will enter a new cash receipt, and on one of the lines, select "Open Credit" from the "Invoice Type" dropdown. Click the magnifying glass next to the "Invoice Number" field to search for open credits that have been recorded (the same way you search for open invoices as shown in the above section). When you find the open credit you wish to apply, click on it to lock it in.

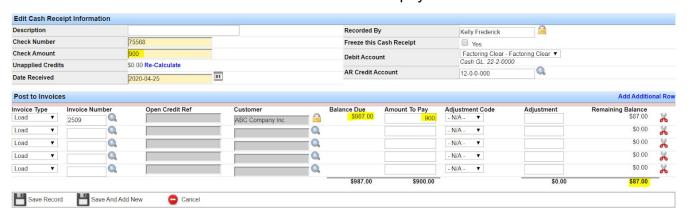
If you don't use the full open credit available, the system will keep that running open credit balance.



#### Short Payments

You can record short payments a couple different ways, depending on what you wish to do. For example, you may wish to collect the amount that the customer short paid. Or, you may decide not to collect the money and write it off. This section will show you each scenario.

Enter the cash receipt information, and apply the check amount against the load(s) as you normally would. The system will automatically calculate the remaining balance to show the difference between the balance due and the amount to pay.



If you are going to try and collect this balance from the customer, simply save the cash receipt. This remaining balance will be reflected on the AR aging report for this customer.

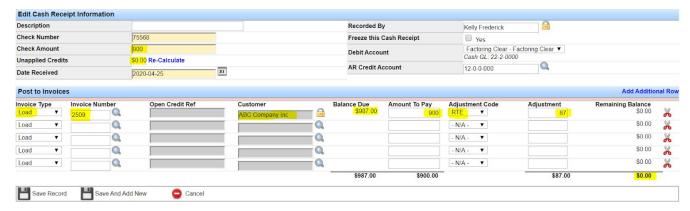
If you decide that you are not going to try and collect the remaining balance, and wish to write it off, then you can apply an adjustment code.

By default, the only adjustment code you'll see in the "Adjustment Code" drop down list is "RTE," which stands for rate adjustment. However, you have the ability to add/edit adjustment codes here. So, for example, you may wish to create a code and call it "short," or something



to that effect. The next section will show where and how to manage these codes.

To write off the remaining amount, select the desired adjustment code. Then, enter the amount you are writing off. This will update the remaining balance. Save the record.



#### Manage Adjustment Codes

Administrators have the ability to add/edit adjustment codes for cash receipts as needed. The most common example of applying an adjustment code to a cash receipt is in the case of a short payment.

By default, the only option you will see in the "Adjustment Code" drop down menu is "RTE," which stands for rate adjustment. If you wish to edit this default code, or add any others, you can do so under the main administration menu. These codes can also be reported on through the AR module.

To add/manage adjustment codes, go to Administration>Manage Site Settings>Manage Adjustment Codes>Add Adjustment Code. The screenshot below shows the Adjustment Code entry screen as well as an explanation of fields.



#### **Explanation of Fields:**

**Code**: This is how the code will show in the "Adjustment Code" drop down on the cash receipt. It can be whatever you want.

**GL Account**: This is the GL account that should be hit when this code is applied. If you are unsure of which GL account this code should link to, please consult with your accountant.

Adjustment: Tag this code as either an "adjustment" or a "refund."

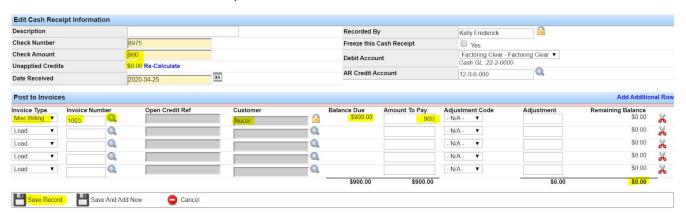
**Description**: You can give the code an internal description (optional).

#### Apply a Cash Receipt Against a Misc Invoice

Just as you can apply payment against a load, you can also do so for miscellaneous invoices with open balances. Transport Pro gives you the ability to create misc invoices as needed by going to Billing>Miscellaneous Invoicing>Add Misc Invoice. An example of when you may need to create a misc invoice is for something such as project management. Misc invoices should not be created for loads, or in lieu of applying payment directly against a load.

Once the top half of the cash receipt form is filled out correctly, select "Misc Billing" from the "Invoice Type" drop down menu. You can click the magnifying glass icon next to the invoice number field to search for a list of your open misc invoices, and then select the misc invoice information you wish to insert. This process is essentially the same as applying payment against a load.

Once the information is inserted, save the record.

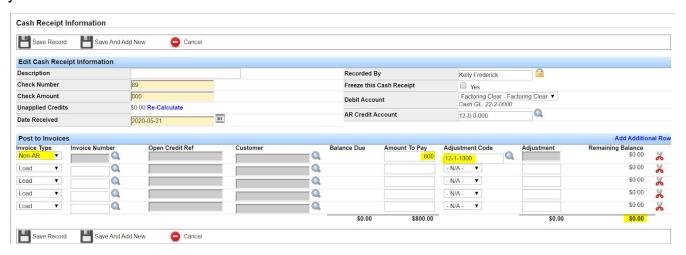




#### Apply a Non-AR Cash Receipt

You have the ability to apply a cash receipt directly to a GL account if needed. For example, if you receive a payment for something such as a refund, or some other non-load-related deposit, you can apply the payment directly to the GL.

Once you ensure the top half of the cash receipt form is filled out correctly, select "Non-AR" from the "Invoice Type" dropdown. When you do this, all of the fields except for the "Amount to Pay" and "Adjustment Code" will become grayed out. Enter the amount to pay, and then select the appropriate GL account in the "Adjustment Code" field. If you are unsure of which GL account to hit here, please consult with your accountant. The balance will zero out, and you can save the record.

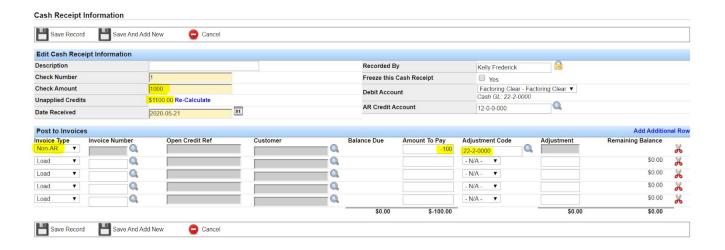


# Receiving Payment From Your Factoring Company - Accounting for Fees

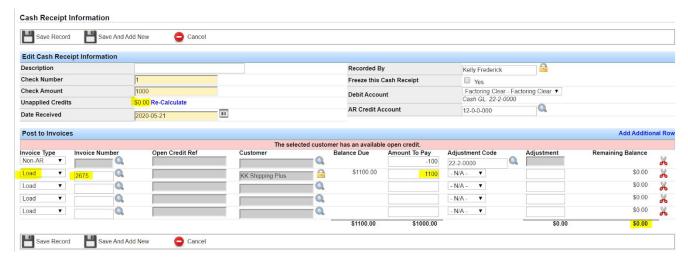
When you use a factoring company, receiving payment is a little different than receiving payment directly from a customer, as you have to account for the fees that the factoring company takes. This section shows you how to properly add a cash receipt in this scenario.

In the top half of the form, enter the check amount as the net deposit. Then, select "Non-AR" from the "Invoice Type" dropdown on the first line. Enter the amount to pay (this amount should reflect your fees) as a negative amount (this will increase the available credit on the cash receipt to be the full gross amount). Enter the correct GL account in the "Adjustment Code" field (this will likely be your factoring fees expense account).





On the following line(s) of the cash receipt, apply the payment against the load(s). Once the remaining balance is \$0 you can save the cash receipt.

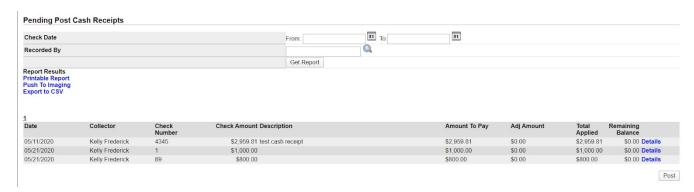


## Post Cash Receipts

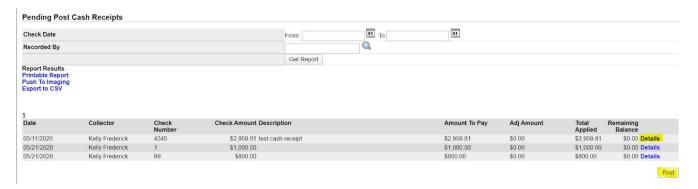
There are two steps to applying cash receipts in Transport Pro: 1) Add the cash receipt, and 2) Post the cash receipt. You **MUST** post the cash receipt for the system to recognize that payment has been made. This step updates your customers' open load balances as well as drives the credit check system.

To post a cash receipt go to A/R>Cash Receipts>Post Pending Cash Receipts. A list of your pending cash receipts will show in the list. You can filter your pending cash receipts by check date, or by the user who recorded the cash receipt.





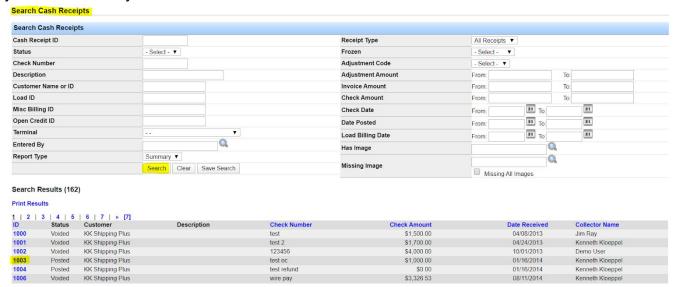
If you wish to review the details of the cash receipt before posting, you can click the "Details" link out to the right, and a small window will open with the details. To post the cash receipt(s), click "Post."



#### Search Cash Receipts

You can easily search for cash receipts you have added to the system by going to A/R>Cash Receipts>Search Cash Receipts. Here, you have several filter options. Click "Search." To open a specific cash receipt, click on the ID.

**NOTE**: If you run the search without using any filters, the results will show ALL cash receipts you have in the system.

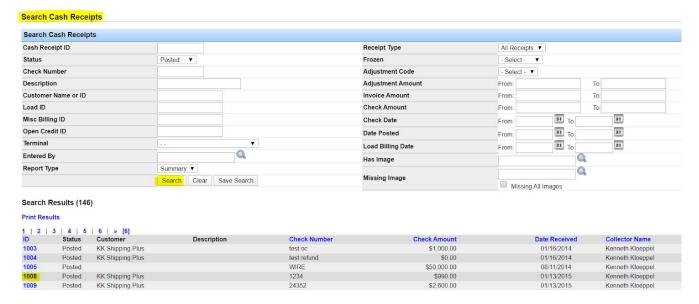




#### Void Cash Receipts

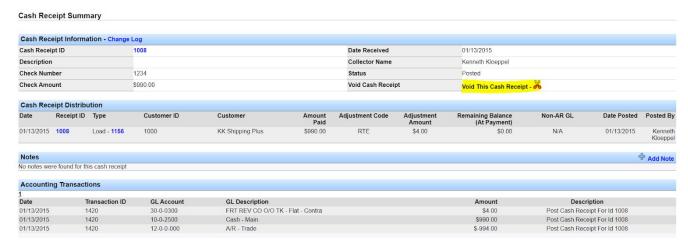
To void a posted cash receipt, you will need to be on the Cash Receipt Summary screen. You'll first need to run a search to pull up the cash receipt you'd like to void. Then, click on the cash receipt ID to open the summary page.

**NOTE**: If you have not yet posted the cash receipt, you can simply edit the record.



On the summary screen, click the "Void This Cash Receipt" link. The system will ask if you're sure, click OK.

**NOTE**: You can **NOT** void a cash receipt if there is an open credit on it.



If you have any questions about cash receipts, please contact us at <a href="mailto:support@transportpro.net">support@transportpro.net</a>.